



SJCoC Data Dashboard Explainer

This Explainer provides background and context to several parts of the San Joaquin Continuum of Care Data Dashboard, which is released quarterly by the SJCoC.

All information in this dashboard is sourced from the San Joaquin Continuum of Care Homeless Management Information System (HMIS). The SJCoC HMIS (also known as Clarity) is the official local HMIS designated by the SJCoC, and formally recognized by San Joaquin County and the cities of Lodi, Manteca, Stockton, and Tracy.

This dashboard covers all of San Joaquin County. It is intended to give a snapshot of homelessness and our community's response to homelessness.

This dashboard was developed by the HMIS Lead Agency, SJCoC Data and HMIS Committee, HMIS software vendor Bitfocus, numerous community stakeholders, and approved by the SJCoC Board of Directors in March 2022.

Reporting Period

The timeframe covered by the Dashboard is clearly stated at the top left of the Dashboard in the following format: "Analysis Period is from DATE until DATE."

San Joaquin CoC Overview

All information in this dashboard is sourced from the SJCoC HMIS. If the information is not in the HMIS, the information is not included in this dashboard. The data presented in this dashboard cover a specific report period.

The data in the Dashboard reflects what is entered by participating agencies. Numbers in future Dashboard versions may change or be updated if participating agencies update data.

Persons Active by Project Type

This is an unduplicated count of all individuals who were actively enrolled in a project that enters data into the SJCoC HMIS during the report period.

This count includes individuals who were enrolled in a project for the first time during the report period, and individuals who were enrolled in a project before the report period but who were still active in those projects during the report period.

Project types are defined by the Department of Housing and Urban Development.

Persons Active by Race

This is an unduplicated count of all individuals who self-report their race and were actively enrolled in a project that enters data into the SJCoC HMIS during the report period.

This count includes individuals who were actively enrolled in a project for the first time during the report period, and individuals who were enrolled in a project before the report period but who were still listed as active in those projects during the report period.

Note: Race is defined by Housing and Urban Development standards.

Persons Active by Ethnicity

This is an unduplicated count of all individuals who self-report as having a Latino-a-x ethnicity and were actively enrolled in a project that enters data into the SJCoC HMIS during the report period.

This count includes individuals who were actively enrolled in a project for the first time during the report period, and individuals who were enrolled in a project before the report period but who were still listed as active in those projects during the report period.

Note: Ethnicity is defined by Housing and Urban Development standards.

Persons Active by Gender

This is an unduplicated count of all individuals who self-report as a certain gender and were active in a project that enters data into the SJCoC HMIS.

This count includes individuals who were actively enrolled in a project for the first time during the report period, and individuals who were enrolled in a project before the report period but who were still listed as active in those projects during the report period.

Persons Active by Age

This is an unduplicated count of all individuals who self-report as a certain age and were active in a project that enters data into the SJCoC HMIS.

This count includes individuals who were actively enrolled in a project for the first time during the report period, and individuals who were enrolled in a project before the report period but who were still listed as active in those projects during the report period.

Clients by Enrollment Household Type

This is an unduplicated count of all individuals who were actively enrolled in a project that enters data into the SJCoC HMIS, divided by the type of household they were a part of at time of enrollment. (Family type is a classification such as “Single Adult,” “Household with Children,” etc.)

This count includes individuals who were enrolled in a project for the first time during the report period, and individuals who were enrolled in a project before the report period but who were still listed as active in those projects during the report period.

Chronically Homeless Clients at Project Start

This is an unduplicated count of individuals that are actively enrolled and appear to be chronically homeless according to entries in the HMIS at the time they were enrolled in a project.

Note: This data point is created by self-reporting. Self-reporting of conditions that constitute “chronic homelessness” does not mean that an individual actually meets the eligibility standards of “chronic homelessness” as disability must be verified by a third party for an individual to qualify as chronically homeless. Thus, not all households included in this figure will actually qualify for projects that serve the chronically homeless.

Veteran Clients Served

This is an unduplicated count of individuals that self-report as military veterans according to entries in the HMIS and are actively enrolled in a project during the report period.

Average Length of Time Homeless

- Emergency Shelter (ES)

Average and median length of time individuals actually stay in Emergency Shelter projects during the report period.

- Emergency Shelter + Transitional Housing (ES and TH)

Average and median length of time individuals actually stay in Emergency Shelter and/or Transitional Housing projects during the report period. This combines the numbers reported by Emergency Shelter and Transitional Housing projects.

- Emergency Shelter + Permanent Housing (ES and PH)

Average and median length of time individuals are homeless in an Emergency Shelter before enrolling in a Permanent Housing project. This number is large because chronically homeless people must experience more than 12 months of homelessness prior to being eligible for Permanent Supportive Housing.

- Emergency Shelter + Transitional Housing + Permanent Housing (ES and TH and PH)

Average and median length of time individuals are homeless in an Emergency Shelter and/or Transitional Housing project before enrolling in a Permanent Housing project. This number is large because chronically homeless people must experience more than 12 months of homelessness prior to being eligible for Permanent Supportive Housing.

Clients active in HMIS-participating projects

This is an unduplicated count of all individuals who were newly enrolled into an Emergency Shelter, Transitional Housing, or Permanent Housing project during the report period.

The left-hand column of this count shows the number of people who were newly enrolled into one of those projects during the report period who were not enrolled in a similar project in the previous 24 months — showing how many people were “new” to the homeless response system.

The right-hand column of this count shows the total number of people who were newly enrolled into one of those projects during the report period.

Programmatic Inflow

These counts include all individuals who were newly enrolled in a project each month during the report period. This count is unduplicated by project type, but an individual could have been enrolled in multiple project types during the same month.

These counts exclude individuals who were enrolled in a project before the report period but who were still listed as active in those projects during the report period.

Clients Entering Non-Permanent Housing Programs per Month

This is an unduplicated count of all individuals who were newly enrolled into an Emergency Shelter, Outreach, or Transitional Housing project each month during the report period.

Clients Entering Permanent Housing Programs per Month

This is an unduplicated count of all individuals who were newly enrolled into a Permanent Housing project during the report period.

Enrollment in a Permanent Housing project is not equivalent to obtaining or moving into permanent housing. Once enrolled, a housing unit must be secured, an inspection must be completed, and a lease signed before clients can move into permanent housing. Some individuals may enroll in a Permanent Housing project and never receive housing.

Clients Moving Into Permanent Housing with help from a Permanent Housing Program per Month

This is an unduplicated count of all individuals who were newly moved in to a unit of permanent housing with assistance from a Permanent Housing project during the report period.

This count includes only those individuals who actually move into permanent housing from a Permanent Housing project. This count excludes people who were enrolled in a Permanent Housing project but who had not yet moved into housing.

Active Enrollments Per Week

These counts include all individuals who were actively enrolled in the relevant project type during the report period.

These counts include people who were enrolled in a project for the first time during the report period, and people who were enrolled in a project before the report period but who were still listed as active in those projects during the report period.

Clients Actively Enrolled in Non-Permanent Housing Programs per week

This is an unduplicated count of all individuals who were actively enrolled in an Emergency Shelter, Outreach or Transitional Housing project during the report period.

Clients Actively Enrolled in Permanent Housing Programs per week

This is an unduplicated count of all individuals who were actively enrolled in a Permanent Housing project during the report period.

Not all of these individuals were actually in permanent housing. People can be active in a Permanent Housing project, but not actually moved into housing. For example, a Rapid Re-Housing project might enroll five members of a family, but that family and the project provider still have to locate a unit of housing, conduct an inspection, and sign a lease before the family can actually move into housing.

Clients Actively Enrolled in Permanent Housing Programs and in Actual Housing per week

This is an unduplicated count of all individuals who were newly moved into a unit of permanent housing each week during the report period.

This count excludes people who were enrolled in a Permanent Housing project but who had not yet moved into housing.

Programmatic Outflow

These counts include all individuals who exited the relevant project type during the report period.

Clients Exiting Non-Permanent Housing Programs to Any Destination per month

This is a count of all persons who exited an Emergency Shelter, Outreach, or Transitional Housing project each month during the report period.

This count includes all possible exit destinations, from homelessness to permanent housing.

This count is not unduplicated, as an individual may have exited multiple projects multiple times during the report period.

Clients Exiting Non-Permanent Housing Programs to Permanent Destinations per month

This is a count of all persons who exited from an Emergency Shelter, Outreach, or Transitional Housing project to permanent housing each month during the report period. These people were in permanent housing when they exited the Emergency Shelter, Outreach, or Transitional Housing project.

This count includes persons who exited into permanent housing with and without the help of a Permanent Housing project.

This count is not unduplicated, as an individual may have exited multiple projects multiple times during the report period.

Clients Exiting Permanent Housing Programs to Any Destination per month

This is a count of all persons who exited a Permanent Housing project each month during the report period.

This count includes all possible exit destinations, from homelessness to permanent housing.

This count is not unduplicated, as an individual may have exited multiple projects multiple times during the report period.

Clients Exiting Permanent Housing Programs to Permanent Destinations per month

This is a count of all persons who exited a Permanent Housing project to permanent housing each month during the report period. These people were in permanent housing when they exited the Permanent Housing project.

This count is not unduplicated, as an individual may have exited multiple projects multiple times during the report period.

Definitions and Notes:

Actively Enrolled

Describes a household or individual that would appear as “active” in a particular project on a particular date or timeframe in the HMIS. This is the equivalent of being “served” by a project for purposes of this dashboard.

Chronic Homelessness

A “homeless individual with a disability,” as defined in section 401(9) of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11360(9)), who: (i) Lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and (ii) Has been homeless and living as described in paragraph (1)(i) of this definition continuously for at least 12 months or on at least 4 separate occasions in the last 3 years, as long as the combined occasions equal at least 12 months and each break in homelessness separating the occasions included at least 7 consecutive nights of not living as described in paragraph (1)(i). Stays in institutional care facilities for fewer than 90 days will not constitute as a break in homelessness, but rather such stays are included in the 12-month total, as long as the individual was living or residing in a place not meant for human habitation, a safe haven, or an emergency shelter immediately before entering the institutional care facility; (2) An individual who has been residing in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital, or other similar facility, for fewer than 90 days and met all of the criteria in paragraph (1) of this definition, before entering that facility; or (3) A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in paragraph (1) or (2) of this definition, including a family whose composition has fluctuated while the head of household has been homeless. (24 CFR 578.3)

Emergency Shelter - ES

Any facility, the primary purpose of which is to provide a temporary shelter for the homeless in general or for specific populations of the homeless and which does not require occupants to sign leases or occupancy agreements. (24 CFR 576.2)

Ethnicity

Data category that describes an individual who identifies as having Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race. This is a HUD-defined category separate from Race.

Exit

Leaving a particular project or project type, for any reason. A household or individual who has exited a project is no longer reported as being Actively Enrolled in that project.

Household

A unit of client measurement that includes one or more individuals living together. This can also be understood as a “family unit,” although not all members of a household need be related to one another. Example: Five individuals living together would be considered “one household.”

Individual

A unit of client measurement that is a single person.

Other PH

Permanent Housing that is neither PSH or RRH

Permanent Housing (includes Permanent Supportive Housing and Rapid Re-Housing) - PH

Permanent Housing means community-based housing without a designated length of stay, and includes both permanent supportive housing and rapid re-housing. To be permanent housing, the program participant must be the tenant on a lease for a term of at least one year, which is renewable for terms that are a minimum of one month long, and is terminable only for cause. (24 CFR 578.3)

Permanent Supportive Housing - PSH

A type of Permanent Housing program. PSH is permanent housing in which supportive services are provided to assist homeless persons with a disability to live independently. (24 CFR 578.3) This housing type is typically reserved exclusively for those who are “chronically homeless.”

Project

A program that enters client, demographic, and outcome information into the HMIS. Projects can be of different types, including Emergency Shelter, Permanent Housing, Street Outreach, Transitional Housing, etc.

Race

Data category that describes an individual’s ancestry background. This is a HUD-defined category separate from Ethnicity.

Rapid Re-Housing - RRH

A type of Permanent Housing program. RRH is tenant-based rental assistance that rapidly connects families and individuals experiencing homelessness to permanent housing through a tailored package of assistance that may include the use of time-limited financial assistance and targeted supportive services. (HUD Rapid Re-Housing Brief, published July 2014)

Street Outreach - Outreach

A project that provides essential services necessary to reach out to unsheltered homeless people; connect them with emergency shelter, housing, or critical services; and provide urgent, nonfacility-based care to unsheltered homeless people who are unwilling or unable to access emergency shelter, housing, or an appropriate health facility. (24 CFR 576.101)

An individual may be “Active” in a Street Outreach project for a significant period of time following initial enrollment. The length of time an individual remains “Active” varies depending on the needs of individual Outreach projects.

For instance, if an Outreach project enrolls an individual on January 1, that individual might be listed as “Active” in that Outreach project on February 10, even if no additional outreach contact has been made or recorded in the HMIS.

Transitional Housing - TH

Non-permanent housing, where all program participants have signed a lease or occupancy agreement, the purpose of which is to facilitate the movement of homeless individuals and families into permanent housing within 24 months or such longer period as HUD determines necessary. The program

participant must have a lease or occupancy agreement for a term of at least one month that ends in 24 months and cannot be extended. (24 CFR 578.3)

Unduplicated

Describes a count that has had all duplicate entries removed, so that each counted individual represents a unique individual who is not counted twice.

All other definitions not given here can be found at the Housing and Urban Development-published [FY2022 HMIS Data Standards Dictionary](#).